



CHOOSE SELF-SERVICE

## Choose self-service and manage CitiDirect BE authentication tools yourself, without the need to contact the Bank

Have you ever wondered how you could easily and conveniently use the CitiDirect BE system and, at the same time, manage authentication tools, such as MobilePASS mobile token or SafeWord card yourself?

Specifically for Users who value independence and want to reduce the documents sent to the Bank to the minimum, in 2019 we launched **a new method of distribution of authentication tools (SafeWord cards and PIN)** to the Users of the CitiDirect BE system. The tools may be **ordered directly in the CitiDirect BE through a System Administrator designated in your Company, without the need to send a written instruction to the Bank.**

### Benefits:

- **limitation of paper documents** thanks to the possibility to order a SafeWord card and PIN directly in the system by an authorized System Administrator
- **shortening of the time to distribute the SafeWord cards and PIN** to Users - the SafeWord card will be sent by courier mail shortly after receiving the instruction from the System Administrator, PIN will be sent to an indicated User e-mail address

[You can find a short manual which presents step by step how the System Administrator can order a SafeWord card and PIN >>](#)

[You do not have a System Administrator to manage CitiDirect BE tools yourself? Designate such a person >>](#)

**You don't want to have to remember to always carry the SafeWord card with you?**

**Do you want the login process to be quick and convenient? Please use the MobilePASS mobile token.**

With the **MobilePASS** application, logging into CitiDirect BE is convenient and secure. The solution combines the security of the SafeWord card - a trusted, strong and two-factor authentication - with the convenience of an option to generate dynamic passwords on a smartphone.

If you have MobilePASS app, you no longer need to carry a SafeWord card with you. You can additionally increase your security level by using the option of biometric authentication when logging into the CitiDirect BE mobile app, and soon also into the full version of the CitiDirect BE system.

[Find out more about why it is worth replacing a SafeWord card with a MobilePASS mobile token >>](#)



Detailed information about fees and commissions, the product functionality, requirements and conditions of product use, as well as risks connected with it, will be provided by Relationship Manager or CitiService Advisor.