



## Aktualności CitiService

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## Citi Handlowy partnering the 25th Anniversary Gala

**The official Gala on the occasion of the 25th anniversary of Poland's economic transformation was held on December 18, 2014 in Warsaw's Teatr Wielki.**

The Gala was preceded by a conference held at Polish Sejm, attended among others by a group of deputies and senators who in 1989 had participated in special parliamentary committees to work on the new economic legislation. **Citi Handlowy was the official partner of that prestigious event.**

The invited guests included representatives from the Polish government authorities and administration, other important public institutions, companies, NGOs, opinion-makers and academic circles. Among those invited to the Gala were also the participants of the historic events twenty five years ago, such as Professor Leszek Balcerowicz.

### Serwisy na skróty

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## Change in logging on to CitiDirect EB

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**IMPORTANT: From January 10, 2015 the TLS protocol will be required to log on to CitiDirect EB.**

Dear All,

Please be advised that in order to increase security level of logging via CitiDirect EB (<https://portal.citidirect.com>), from **January 10, 2015** the SSL 3.0 (Secure Sockets Layer) protocol in the CitiDirect EB portal will be switched off and replaced with the TLS 1.0 (Transport Layer Security 1.0) protocol to ensure better protection against POODLE type attacks.

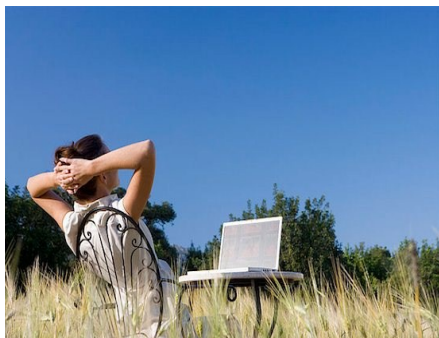
**Please make sure that the TLS 1.0 protocol support option is enabled in your browser settings (and also in the Java control panel for users using the CitiDirect Service window).**

**From January 10, 2015 the users who do not make the required change in settings to support the TLS 1.0 protocol will not be able to use the CitiDirect EB portal.**

Please be reminded that this message also applies to Clients using trade finance products **via Citi Trade**.

More information and instructions to change the settings can be found on [www.citidirect.pl](http://www.citidirect.pl) and [www.citidirecteb.pl](http://www.citidirecteb.pl) in the *Aktualności* (News) section.

If you have any questions please contact CitiDirect Helpdesk at the following phone numbers 801 343 978 or +48 22 690 15 21.



## Review of CitiDirect user rights

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Dear All,

We kindly remind you of the requirement to review your user rights in CitiDirect. The purpose of the review is to disable access rights of individuals who do not or should not use the CitiDirect system. To change the user rights or modify the user list, appropriate written instructions must be submitted to the Bank.

To enable you to verify the CitiDirect user activities in your organization, we are offering you a possibility to perform the review on your own (by activating an additional option in CitiDirect); otherwise you can order a report with information on recent system logging activities.

If you have any questions please contact CitiDirect Helpdesk or CitiService:

### **CitiDirect Helpdesk**

801 343 978

+48 (22) 690 15 21

[helpdesk.ebs@citi.com](mailto:helpdesk.ebs@citi.com)

### **CitiService**

801 24 84 24

+48 (22) 690 19 81

[citIService.polska@citi.com](mailto:citIService.polska@citi.com)



## Correct BIC/SWIFT code: a reminder

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Please be reminded that the correct BIC/SWIFT code to send transfers from abroad is **CITIPLPX**.

Please do not quote the CITIPLXCCH code as the BIC/SWIFT code since that code is only used to handle the Warsaw Commodity Exchange (WGT) transactions.



## Citi Handlowy included in the RESPECT Index for the eighth time

**Citi Handlowy has been included in the eighth edition of the prestigious RESPECT Index ranking announced by the Warsaw Stock Exchange. The Index, which includes responsible companies, has Citi Handlowy as one of its members already for the eighth time.**

The RESPECT Index initiated by the Warsaw Stock Exchange is the first such index in the Central and Eastern Europe. To be included in the index, a company must maintain high standards of corporate governance, information governance and investor relations. Other aspects that are taken into consideration include environmental commitment, corporate social responsibility and high employment standards, which are an integral part of the Bank's business strategy.

*"Being part of that prestigious ranking has a good impact not only on our image but also on valuation,"* said Katarzyna Otko-Dąbrowska, Citi Handlowy's Director of Investor Relations at the event summing up the 8th edition of the RESPECT Index, during which the new composition of the index was announced.

*"In Poland as well as all over the world companies are starting to pay more attention to corporate social responsibility. Citi Handlowy has been one of CSR leaders for many years setting new standards in the area. We have been running the biggest Polish employee volunteer program since 2005 and we have implemented numerous projects related to entrepreneurial development, financial education and protection of Poland's cultural heritage. This year we have managed to reach over 160,000 recipients with 15 programs,"* added Krzysztof Kaczmar, Chairman of the Kronenberg Foundation at Citi Handlowy.



## Bank holidays in January and February 2015

Due to currency holidays (bank holidays in specific countries), customer instructions placed on the following days in January and February 2015 will be processed on subsequent business days:

### JANUARY

01 – AED,AUD, BHD, BRL, BSD  
CAD,CHF,CLP,CNY,COP,  
CZK,DKK,EUR,GBP, GHS,  
HKD,HTG, IDR, JPY,KES,  
KRW, KWD, KZT, MAD,  
MXN,MYR,NOK,NZD,PEN  
PGK,PHP,PKR,PLN,RON,  
RUB,SEK,SGD,THB,TRY,  
USD,VND,XOF,ZAR,ZMK,  
TWD  
02 – CHF, CNY,HTG,JPY,KZT,  
NZD, PHP,RON,RUB, THB,  
VND  
03 – AED  
04 – BHD,OMR  
05 – MAD, RUB  
06 – PLN, RUB, SEK  
07 – RUB  
08 – RUB  
09 – RUB  
12 – BSD,COP,JPY  
15 – LKR  
19 – CNY, USD  
26 – AUD, INR

### FEBRUARY

02 – MXN, MYR  
03 – LKR, MYR  
04 – LKR  
05 – PKR  
10 – QAR  
11 – JPY  
16 – BRL, CNY, USD, VDN  
17 – BRL, HTG, LKR, VND  
18– KRW, TWD, VND  
19 – CNY, HKD, IDR, KRW  
MYR, PHP,SGD,TWD  
VND  
20 – CNY, HKD,KRW,MYR  
SGD,TWD,VND  
23 – CNY, RUB, TWD,VND  
24 – CNY  
25 – CNY, KWD  
26 – KWD  
27 – TWD