



CitiService News

October 1, 2015 | Issue No. 10

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Bank documents: updating the address details

The annual balances confirmations

Please be advised that **confirmations of balances dated 31.12.2015** will be sent by the Bank to your correspondence addresses.

Please verify your address and, if it's necessary update it.

An annual balances confirmations will be sent by Bank on the 9th business day of January - 01.15.2016 r.

Changes in the account documentation from 1.10.2015 - new form only

Service Shortcuts



Except from the Table of Fees and Commissions



Foreign Exchange Rates



CitiService News



Market Analyses

Please note that we accepted the old and new versions of bank account forms (such as specimen signature card) until **September 30, 2015**.

Starting from **October 1, 2015**, your instructions will only be performed based on **the new forms**.

You can obtain the **current forms** from **your Relationship Manager** or from **CitiService Officers**.



Bank holidays in October and November 2015

Due to currency holidays (bank holidays in specific countries), customer instructions placed on the following days in October and November 2015 will be processed on subsequent business days.

October

01– BWP,CNY,HKD
02– CNY, INR
05– CNY, ILS
06– CNY, EGP
07– CNY
08 - HRK,PEN
09– KRW,TWD, UGX
12-ARS, BRL, CAD, CLP, COP,
JPY, MKD, USD, VEF
13– AED, BHD, EGP, JOD, KWD,
LBP, MAD, OMR, TND
14– IDR, MYR
15– MWK, TND
19– ALL, JMD
20– KES
21– CNY, HKD
22– BHD, HUF
23– BHD, HUF, INR, LBP, MKD,
PKR, THB
26– NZD
28– CZK
29– TRY

November

02 - BRL, COP, MUR, MXN, SCR
03 - JPY
04 - RUB
06 - ARS, MAD
09 - PKR
11 - CAD, MUR, PLN, USD
12 - INR
16 - COP, MXN
17 - CZK
18 - MAD, OMR
19 - OMR
23 - ARS, JPY
25 - XOF
26 - USD
30 - PHP, RON, UGX