



CitiService News

1 August 2016 | Issue No. 8

In this issue

- Cash withdrawals - reminder
- Paper order - additional controls
- Bank holidays in August and September 2016

Cash withdrawals - reminder

Please remember that for withdrawals of **cash exceeding PLN 50,000 or equivalent**, it is advisable that you notify the Bank two business days in advance of the planned operation, by 3:00 pm.

You can make this notification to a CitiService Consultant or to the branch of the Bank where you plan to make the withdrawal. If the notification is not made the branch may refuse cash withdrawal to the customer.

Paper orders - additional controls

Please be advised that in order to better protect your funds, and to secure the interests of our customers, as of 20 July 2016, the Bank has implemented additional controls for transactions ordered in paper form.

As part of the control process, the Bank may contact you to validate the order.

We are also encouraging you to order bank transfers through CitiDirect, our **convenient, secure and efficient** electronic banking system.

CitiService Consultants will be happy to help you to start using CitiDirect electronic banking services.

For technical queries concerning CitiDirect electronic banking, please contact CitiDirect HelpDesk at:

801 34 39 78, +48 (22) 690 15 21.

Service Shortcuts



Except from the Table of Fees and Commissions



Foreign Exchange Rates



CitiService News



Market Analyses



Bank holidays in August and September 2016

Below is the list of dates in August and September 2016 on which orders will be processed on the following business day owing to currency holidays (a statutory holiday in the country in question):

AUGUST

01 - CDF, CHF, ISK, JMD, ZMW
03 - MKD
05 - HRK
08 - ZWL
09 - SGD, ZAR, ZWL
11 - JPY
12 - THB
15 - ARS, CLP, COP, HRK,
INR, KRW, LBP, MUR,
PLN, RON, SCR, VEF
17 - IDR
29 - GBP, PHP
30 - PEN, TRY
31 - MYR

SEPTEMBER

05 - CAD, MUR, USD
06 - BGN
07 - BRL
08 - MKD
12 - AED, ALL, BHD, EGP, IDR,
JOD, KWD, LBP, MYR,
OMR, PHP, PKR, QAR,
SAR, SGD, TND, TRY,
UGX
13 - AED, BHD, EGP, INR, JOD,
KWD, LBP, MAD, OMR,
PKR, QAR, SAR, TND,
TRY
14 - AED, BHD, JOD, KRW,
KWD, MAD, OMR, QAR,
TRY
15 - JOD, KRW, QAR, TWD,
TRY
16 - CNY, HKD, KRW, MYR,
MXN, TWD
19 - CLP, JPY
22 - BGN, JPY
28 - CZK
30 - BWP