



CitiService News

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- Action required - "payment purpose" information required for transactions above 10 million Turkish lira (TRY)
- **Choose self-service:** CitiDirect BE self - administration - quickly, safety and... environment-friendly - **We remind you!**
- Check if you're safe!
- Bank holidays in September and October 2020

Managing company finances from home? It's easy!



Choose **self-service** and see how many operations you can do yourself.

Remote work and the need to maintain social distance make us appreciate more the ability to manage our resources by ourselves.

Citi Handlowy provides a number of useful functions that allow you to decide about your bank account and our services without unnecessary formalities and having to contact the Bank. We would like to invite you to our **self-service** series. [Today we would like to remind why is it worth using the Security Manager function >>](#)

Service Shortcuts



Extract from the Table of Fees and Commissions



Foreign Exchange Rates



CitiService News



Market Analyses



Contact with CitiService:
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Action required - "payment purpose" information required for transactions above 10 million Turkish lira (TRY)

According to the published reporting requirements of the Central Bank of Turkey, for credit transfers in Turkish lira the "payment purpose" must be provided for transactions above TRY 10 million. The requirement was introduced by the Central Bank of Turkey with immediate effect.

The absence of the payment purpose information may lead to difficulties in execution of orders, and the Bank may contact the Client to obtain such information.

The payment purpose field can be of any format, but the definitions used in this field should be specific, descriptive and comprehensible.

Should you have any questions, please contact the CitiService Consultant.



CHOOSE SELF-SERVICE

CitiDirect BE self - administration - quickly, safety and... environment-friendly

CitiDirect BE self - administration feature is one of the tools which enables you to manage a bank account on your own, without additional documents exchange and the need to contact the Bank.

CitiDirect BE Security Manager is a function designated to a person in your company. CitiDirect BE Security Manager is able to manage users' profiles and their entitlements as well as authentication tools (token, Mobile Pass) on his/her own, without the need to contact the Bank and send additional documents.

In order to ensure adequate support, it is necessary to designate at least two CitiDirect BE Security Managers, the Bank recommends designate three.

Entitlements of the CitiDirect BE Security Manager:

- Creates and deletes CitiDirect BE users
- Assigns, modifies and cancels user's entitlements
- Configure CitiDirect BE according to his/her own preferences
- possibility to disable a user immediately, e.g. in the case of losing the SafeWord card
- generates reports concerning users and its entitlements
- managing authentication tools (token, Mobile Pass)
- without the need to feel in applications and wait for their execution
- without the need to contact the Bank

Benefits for your Company resulting from having the CitiDirect BE Security Manager function:

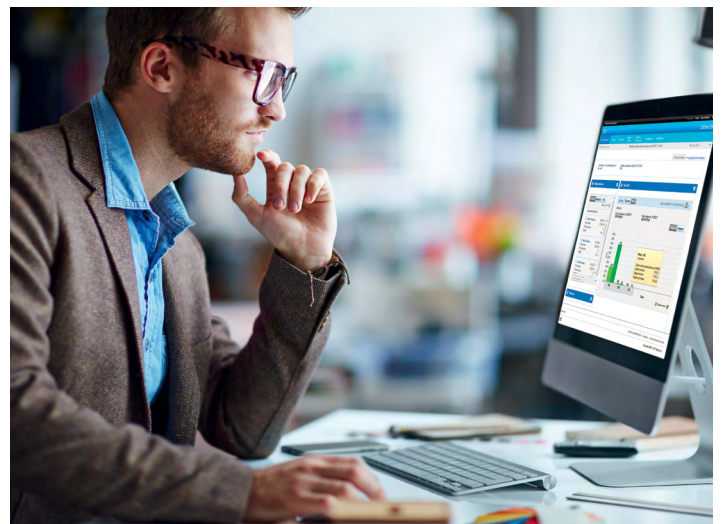
- **Saving time**
- **Security** - changes are made by two users, after every change, authorisation is required
- **Paperless operation**
- **Better control over operations in the CitiDirect BE**
- **Reduction of expenses: free confirmations of payments, entitlements reports, mt940 reports etc.**

Applications and materials:

[Designate CitiDirect BE Security Manager >>](#)

[CitiDirect BE User Guide >>](#)

For more details, you can also contact a CitiService advisor.





Check if you're safe!

Work during COVID-19 is often remote, surrounded by family, using mobile devices and home appliances. Such a change in habits and current work standards creates temptation for hackers who may try to exploit our lack of attention or caution.

That is why we draw your attention to two important areas of cyber security:

Securing Your Home Networks:

- [Securing Your Home Network Guide >>](#)
- [Checklist to Secure Your Home Network >>](#)

Secure procurement and cooperation with suppliers:

- [Time Critical Procurement Due Diligence Checklist >>](#)
- [Case Study >>](#)

[More >>](#)



Bank holidays in September and October 2020

Please note below the days in **September and October 2020** when orders received on that day will be effected on the following business day due to a currency exchange holiday (i.e. a public holiday in a given country).

SEPTEMBER	
1	SK
7	BG, CA, US
15	SK
21	JP
22	BG, JP
24	ZA
28	CZ

OCTOBER	
1	CN, CY, HK
2	CN, HK
5	AU, CN, PT
6	CN
7	CN
8	CN, HR
12	CA, ES, US
14	UA
23	HU
26	AT, IE, HK
28	CY, CZ, GR
29	AE, TR