



**citi** handlowy

1 April 2011

No 4

# Newsletter

CUSTOMER SERVICE DEPARTMENT

Czytaj  
Aktualności



Badź  
na bieżąco

## WE STRONGLY ENCOURAGE YOU TO TAKE PART IN THE CONTEST "READ NEWSLETTER - WIN PRIZES"

To win in-kind prizes you only need to read the latest issue of the Newsletter as well as the contest regulations and answer some questions regarding the information contained in the issue:

[www.citibank.pl/poland/corporate/polish/DOK.htm](http://www.citibank.pl/poland/corporate/polish/DOK.htm)

### NEWS can be downloaded:

- at CitiDirect – menu *File Downloading*;
- at [www.citihandlowy.pl](http://www.citihandlowy.pl) in *Corporate Banking* section;
- in electronic version together with the statement of April 1, 2011
- **FX Tables** available at [www.citihandlowy.pl](http://www.citihandlowy.pl) or at CitiDirect, *Pobieranie Plików* menu;
- **Excerpt from the Table of Bank Commissions and Fees** available at [www.citihandlowy.pl](http://www.citihandlowy.pl), in *Corporate Banking* section;
- **Manuals for CitiDirect** available on the information page of the program, visible after logging into the system;
- **CitiDaily** – ongoing analysis of the situation in financial markets available at [www.citihandlowy.pl](http://www.citihandlowy.pl), in bookmark *Oknem Analityka*.
- **Citidirect Client Academy** – electronic training session module at [www.citihandlowy.pl/akademiaklienta](http://www.citihandlowy.pl/akademiaklienta)

### NEW BUSINESS CARDS WITH GRAPHIC DESIGN

We are pleased to inform you that we extended our offer of corporate cards by adding cards with **individual graphic design** prepared by a Customer.

The offer is targeted at companies interested in **minimum 200** Visa Business Charge Cards, Visa Business Guaranteed Cards or Visa Business Debit Cards.

We have prepared additional materials which will help you prepare card and production files draft.

In case of any questions, please contact the Corporate Card Service Bureau at +48 22 692 24 36 or your Personal Account Manager.

**BULK PAYMENT AT  
CITIDIRECT  
NEW**

We kindly inform you that we have launched a new service at CitiDirect – **Bulk Payment**.

The bulk payment is made by submitting one payment order containing individual payment instructions as a result, on the Customer account a single debit for the sum of all payment instructions within the bulk payment is visible. In view of confidentiality of single payment instructions sent by means of bulk payment, Bulk Payment is primarily used for issuing salary payments. The bulk payment can be made solely in **PLN** and it cannot be used for transfers to Social Insurance Company or tax offices.

The new service is activated after filling in “CitiDirect - Activation/Configuration – Bulk Payments”.

In case of any queries, please contact Customer Service Department.